



5 Whys Template

conducted for

Project Scrutiny

Team Manager
Brianna Newman

Location
46 Prince St., Harrison, New South Wales 2460




Conducted on
05 Mar 2019 03:09 PM

Completed on
05 Mar 2019 03:49 PM

Score
0/0.0 - 0.00%

Inspection

Question	Response	Details
5 Whys		
Define the problem.	There is a significant decline in the revenue of our company.	
To answer why this problem occurred, tap add WHY.		
WHY 1		
Why did this problem occur?	Most of our stores experience stock loss.	
Is this the root cause of the problem?	No	
Tap ADD WHY.		
WHY 2		
Why did this problem occur?	Data from inventory reports are overlooked.	
Is this the root cause of the problem?	No	
Tap ADD WHY.		
WHY 3		
Why did this problem occur?	The turnaround of reports is slow.	
Is this the root cause of the problem?	No	
Tap ADD WHY.		
WHY 4		
Why did this problem occur?	It is tedious to complete paperwork.	
Is this the root cause of the problem?	No	
Tap ADD WHY.		
WHY 5		
Why did this problem occur?	Inventory audits using pen and paper are inefficient.	
Is this the root cause of the problem?	Yes	
Provide a solution to this problem.	Use a digital inspection app to streamline inventory audits and reporting.	

Question		Response	Details
Completion			
Additional Suggestions		Let's use the 5 whys more often!	
Full Name and Signature of Team Manager	Brianna Newman	05 Mar 2019 03:43 PM	
To list all the 5 whys participants, tap ADD TEAM MEMBER.			
TEAM MEMBER 1			
Full Name and Signature of Team Member	Oscar Favenc	05 Mar 2019 03:48 PM	
TEAM MEMBER 2			
Full Name and Signature of Team Member	Luca Bussell	05 Mar 2019 03:45 PM	
TEAM MEMBER 3			
Full Name and Signature of Team Member	Grace Skelton	05 Mar 2019 03:48 PM	