



## SIPOC Template

Highlander Car Dealership / 5 Jun 2023 / Jeremy Jerson

**Complete**

Score	<b>0%</b>	Flagged items	<b>0</b>	Actions	<b>0</b>
<b>Site conducted</b>					Unanswered
<b>Site</b>					Highlander Car Dealership
<b>Conducted on (Date and Time)</b>					05.06.2023 16:59 PST
<b>Officer in Charge</b>					Jeremy Jerson
<b>Location</b>					3186 Royal Berkshire Ln, Oakland, MI, 48363

## Inspection

## Suppliers

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**Entities that initiate work by providing requests and work orders to be done.**

- Dealers
  - Customers
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## Input

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**Requests or work orders provided by suppliers for processing.**

- Car Models
  - Car Specifications
  - Prices
  - Availability
- 

## Process

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**Steps taken to convert input to a specified output**

-- Purchasing a Car --

1. Determine car options
  2. Review specifications and test drive
  3. Negotiate price and delivery date
  4. Sign paperwork
  5. Collect vehicle
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## Output

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**Product or services that result from the process**

- Car
  - Payment
  - Paperwork
  - Service contract
  - Delivery date
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## Customer

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**Recipient of the process output**

- Individual customers
  - Companies
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## Completion

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**Recommendations**

Make sure to add new trainees

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to distribution list so they can receive updated SIPOC plans.

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**Officer in Charge (Full Name and Signature)**



Jeremy Jerson  
05.06.2023 16:59 PST

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