



# Patient Satisfaction Survey Template

Emergency / 6 May 2023 / Nurse Jil

**Complete**

<b>Score</b>	<b>73.61%</b>	<b>Flagged items</b>	<b>1</b>	<b>Actions</b>	<b>0</b>
<b>Site conducted</b>					Unanswered
<b>Department</b>					Emergency
<b>Conducted on</b>					06.05.2023 18:00 PST
<b>Prepared by</b>					Nurse Jil
<b>Location</b>					Sacramento, CA, USA (38.5815719, -121.4943996)

**Flagged items**

1 flagged

Patient Satisfaction Survey / Patient Satisfaction Questionnaire

**Where I get medical care, people do not have to wait too long for emergency treatment**

Strongly Disagree

I understand that like me, other people are undergoing treatment for burns because of the devastating fires. I just wish that more resources are put on treating burn victims like me.

---

**Patient Satisfaction Survey**

1 flagged, 73.61%

**Patient Satisfaction Questionnaire**

1 flagged, 73.61%

**Doctors are good about explaining the reason for medical tests**

Strongly Agree

**I think my doctor's office has everything needed to provide complete medical care**

Strongly Agree

**The medical care I have been receiving is just about perfect**

Strongly Agree

**Doctors do not make me wonder if their diagnosis is correct**

Strongly Agree

**I feel confident that I can get the medical care I need without being set back financially**

Disagree

This is the second hospital visit this month and I am already feeling the financial strain because I do not have insurance to cover my treatment.

**When I go for medical care, they are careful to check everything when treating and examining me**

Strongly Agree

**I do not have to pay more than I can afford for my medical care**

Disagree

**I have easy access to the medical specialists I need**

Agree

**Where I get medical care, people do not have to wait too long for emergency treatment**

Strongly Disagree

I understand that like me, other people are undergoing treatment for burns because of the devastating fires. I just wish that more resources are put on treating burn victims like me.

**Doctors are not too businesslike and impersonal toward me**

Agree

**My doctors treat me in a very friendly and courteous manner**

Agree

**Those who provide my medical care are not too much in a hurry when they treat me**

Agree

I don't mind the rush. They are efficient and I think I am still given the attention I need even when they seem to be in a hurry.

**Doctors do not ignore what I tell them**

Strongly Agree

**I trust the ability of the doctors who treat me**

Strongly Agree

**Doctors usually spend plenty of time with me**

Agree

**It's easy to get an appointment for medical care right away**

Disagree

It's not always been this hectic I think. But I need to say that right now I had some difficulty getting an appointment.

---

**I am satisfied with the medical care I receive**

Strongly Agree

---

**I am able to get medical care whenever I need it**

Agree

---

I do get the medical care even with some delay.

---

**Patient's overall comment:**

Thank you for taking care of us in this difficult time. I know that we're all suffering and that you guys are doing your best and are still very professional.

---