



Restaurant Customer Satisfaction Survey

Harley Castro / 15 Mar 2023

Complete

Score	72.73%	Flagged items	3	Actions	0
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Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Customer Name (Optional)

Harley Castro

Survey Date and Time

15.03.2023 20:00 PST

Click next section to continue.

Flagged items

3 flagged

Audit / Restaurant Survey

Was the ambience pleasant?

No

Music was too loud sometimes

Audit / Restaurant Survey

Was the food in good quality and worth your money?

No

It is a bit expensive

Audit / Restaurant Survey

Were order taken correctly?

No

I ordered mango shake but they served me iced tea

Audit

3 flagged, 72.73%

Restaurant Survey

3 flagged, 72.73%

Was the reservation done in the most possible convenient way?

Yes

Were the restaurant facilities clean and well-maintained?

Yes

Was the ambience pleasant?

No

Music was too loud sometimes

Were the staff friendly and professional?

Yes

Was the food in good quality and worth your money?

No

It is a bit expensive

Were order taken correctly?

No

I ordered mango shake but they served me iced tea

Were the cutlery, glassware and crockery provided?

Yes

Were requests done in a timely manner?

Yes

Overall, was the restaurant service excellent?

Yes

Will you comeback next time?

Yes

Are you going to recommend this restaurant to others?

Yes

Recommendations

Please share us few things where we could do better

I know you guys are doing a bunch of things into your plate. Just pay attention with the orders. Otherwise it's a good service.

Completion

Full Name and Signature of Customer (Optional)



Harley Castro
15.03.2023 09:48 PST

