



Root-Cause Analysis Template

conducted for

Brightsmart Solutions, Inc.

Location

3542 Oakridge Lane, West Sacramento, CA 95605

RCA Team Leader

Elizabeth Warner

Conducted on

15 Mar 2019 02:26 PM

Completed on


15 Mar 2019 03:33 PM

Score


1.5/4.0 - 37.50%


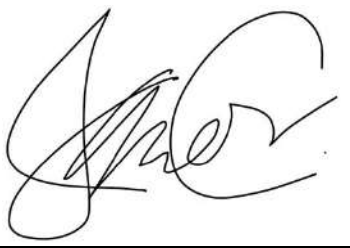
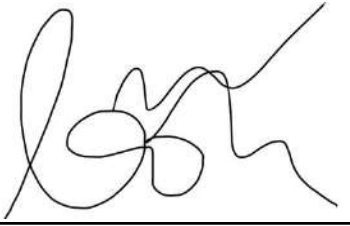
Failed Responses


This section lists responses that were set as "failed responses" in the template used for this audit

Question	Response	Details
Rate the impact to productivity	High	We cannot make sense of all the data!
 <p>Appendix 1</p>		
Rate probability as the root cause	Medium	We need to make time for audits.
Rate probability as the root cause	Low	Our checklists are already designed to get the information we need.

Inspection - 1.5/4 37.50%

Question	Response	Details
Root-Cause Analysis		Score (1.5/4) 37.50%
Issue Details		Score (0/1) 0.00%
Date issue reported	14 Feb 2019	
Brief description of the issue	Important information isn't available in a timely manner (lack of cold, hard data).	
Rate the impact to productivity	High	We cannot make sense of all the data!
		
Appendix 1		
Possible Root Cause		Score (1.5/3) 50.00%
List potential reasons why the issue happened		
CAUSE 1		
Brief description of a cause	We spend too much time auditing.	
Rate probability as the root cause	Medium	We need to make time for audits.
CAUSE 2		
Brief description of a cause	Our checklists are too long.	
Rate probability as the root cause	Low	Our checklists are already designed to get the information we need.
CAUSE 3		
Brief description of a cause	Compiling paperwork is tedious.	
Rate probability as the root cause	High	
What is the root cause of the issue?	Inefficient pen and paper daily inspections	
Categorize the root cause of the issue	Process	

Question	Response	Details	
Prevention Strategy			
Solution to be implemented	Use iAuditor mobile app to improve our business processes and access actionable insights in real-time using iAuditor analytics.		
Estimated cost	Premium Plan: \$12 per user, per month, billed annually		
Are there special considerations?	Yes		
Please specify	We can try the free premium plan for 30 days!		
Are there incidental findings to be reviewed for corrective action?	No		
Completion			
Full Name and Signature of RCA Team Leader	Elizabeth Warner	15 Mar 2019 03:16 PM	
List RCA Team Members			
MEMBER 1			
Full Name and Signature	James Cornett	15 Mar 2019 03:16 PM	
MEMBER 2			
Full Name and Signature	Bonita Winkle	15 Mar 2019 03:18 PM	
MEMBER 3			

Question		Response	Details
Full Name and Signature	David McLeane	15 Mar 2019 03:20 PM	

Media



Appendix 1